

foekje fleur

Please follow our instructions below if you wish to return an item.

Complete the details of your return and enclose it together with your returned items.

Name _____

Order number _____

Email _____

Phone number _____

Which items are you sending back to us?

Reason for return:

For defective items, send your package to:

Foekje Fleur Returns
Baan 74E
3011 CD Rotterdam
The Netherlands

For reasons other than defect, send your package to:

Foekje Fleur Returns
Get Fulfillment
Weg en Bos 80E
2661 GZ
Bergschenhoek
The Netherlands

The package is your responsibility until it reaches us. For your protection, we recommend that you send the parcel using a delivery service that insures you for the value of the goods. Make sure you get a tracking number for your shipment. The cost of returning the item to us is at your expense.

We accept returns during 14 days following the delivery of this order. After 14 days, we cannot accept any exchanges or returns.

All correctly returned products in their original packaging will be credited as a refund to the original purchaser's credit or debit card excluding shipping costs, international customs duties and sales taxes. Once your returned item has arrived, we'll need 6-8 business days to process it. Please allow an additional 2-3 business days for the transaction to appear on your bank account.

For questions please contact Erasheen at erasheen@foekjefleur.com