

Please follow our instructions below if you wish to return an item.

Complete the details of your return and enclose it together with your returned items.

Name : \_\_\_\_\_

Order number : \_\_\_\_\_

Email : \_\_\_\_\_

Phone number : \_\_\_\_\_

Which items are you sending back to us?

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## Where to send your return

VASCO Fulfilment  
t. a. v. Foekje Fleur  
Ringdijk 378  
2983 GS  
Ridderkerk  
The Netherlands

## Good to know

- Your return is your responsibility until it reaches us.
- We suggest using tracked shipping so you can follow your package.
- Return shipping costs are at your expense.
- Please send your return **within 14 days** of receiving your order.
- After 14 days, we can't accept returns or exchanges.
- If your item is returned correctly and in its original packaging, we'll refund it to your original payment method.
- Shipping costs, customs duties, and taxes are not refunded.
- We process returns within 6–8 business days after we receive them.
- It may take 2–3 extra days for the refund to show in your account.

## Questions?

Email Erasheen at [erasheen@foekjefleur.com](mailto:erasheen@foekjefleur.com)